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PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No.: 10/828,850 Confirmation No.: 5329  
Applicant(s): Heaps, et al  
Filed: April 15, 2004  
Art Unit: 2123  
Examiner: To be assigned  
Title: RUSH HOUR MODELING FOR ROUTING AND SCHEDULING

Docket No.: 018360.260844  
Customer No.: 00826

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**PRELIMINARY AMENDMENT  
37 CFR § 1.115**

Sir:

Please enter this Preliminary Amendment and amend the above-identified application as follows:

**Amendments to the Drawings** begin on page 2 of this paper and include seventeen (17) Replacement Sheets attached as an Appendix hereto.

**Remarks** begin on page 3 of this paper.

**Appendix** including Replacement sheets begins on page 4 of this paper.